

model T9580 Residential Digital Thermostat

High Resolution Touch Screen





Owner's Manual and Installation Instructions

Code No. LIT-12012451 Issued October 3, 2017





IMPORTANT

Follow the <u>Installation Instructions</u> before proceeding. Set the thermostat mode to "OFF" prior to changing settings in setup or restoring factory defaults.

North American Emissions Compliance

United States

Compliance Statement (Part 15.19)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

Warning (Part 15.21)

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Canada

Industry Canada Staement

The term IC before the certification/ registration number only signifies that the Industry Canada technical specifications were met.

Le terme "IC" précédant le numéro d'accréditation/inscription signifie simplement que le produit est conforme aux spécifications techniques d'Industry Canada.

This color touch screen has the ability to receive updates to its firmware. Periodically firmware updates are released by the manufacturer to add features and/or performance enhancements. This manual was produced reflecting the most current firmware/feature set at the time of publication, firmware rev. 5.10. Firmware releases after rev. 5.10 may not be adequately depicted in this manual. Please refer to the appropriate website or contact your place of purchase to learn about changes to the thermostat after firmware release 5.10.







Glossary of Terms



Auto-Changeover: A mode in which the thermostat will turn on the heating or cooling based on room temperature demand.

Cool Setpoint: The warmest temperature that the space should rise to before cooling is turned on (without regard to deadband).

Deadband: The number of degrees the thermostat will wait, once a setpoint has been reached, before energizing heating or cooling.

Differential: The forced temperature difference between the *heat setpoint* and the *cool setpoint* in *Auto Mode*.

Heat Setpoint: The coolest temperature that the space should drop to before heating is turned on (without regard to deadband).

Icon: The word or symbol that appears on the thermostat display.

Mode: The current operating condition of the thermostat (i.e. Off, Heat, Cool, Auto).

Non-Programmable Thermostat: A thermostat that does not have the capability of running *Time Period Programming*.

Programmable Thermostat: A thermostat that has the capability of running Time Period Programming.

Temperature Swing: Same as Deadband.

Time Period Programming: A program that allows the thermostat to automatically adjust the *heat setpoint* and/or the *cool setpoint* based on the time of the day. *Same as Schedule.*

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Home Screen

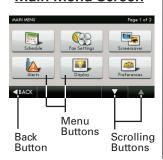
Backlit Color Touch Screen Display

OutdoorTemperature (If optional accessory is used or connected to Skyport)

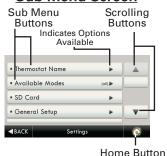




Main Menu Screen



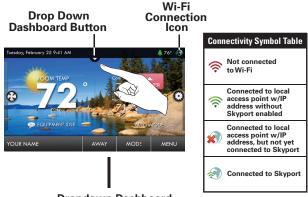
Sub Menu Screen





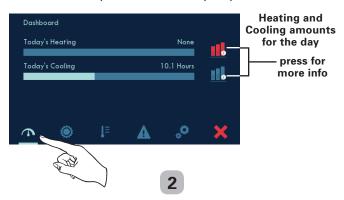
Dropdown Dashboard

The Dropdown Dashboard displays temperature and other readings. It will also show the high and low readings of the day.



Dropdown Dashboard

(The contents of your Dashboard may vary)



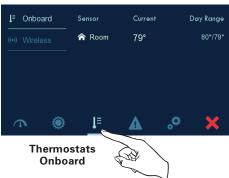


Dropdown Dashboard

(The contents of your Dashboard may vary)

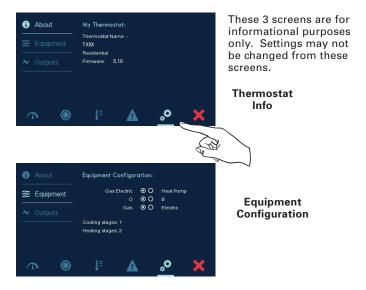


Weather Display with forecast for the following 3 days



This page displays sensor information. Select 'Onboard' to view room temperature sensors that are built-into the thermostat. Select 'Wireless' to view all wireless sensors that this thermostat has access to.







Thermostat Outputs



Care and Use of Your Thermostat

Pencils, pens and other sharp objects should never be used on your thermostat; these may damage your touchscreen. Only use your finger tip to press the touchscreen buttons.



Use a soft, damp cloth to clean the screen.

CAUTION

DO NOT USE ABRASIVE CLEANERS OR CLEANERSTHAT CONTAIN SOLVENTS. DO NOT SPRAY ANYTHING DIRECTLY ONTO THE THERMOSTAT.

ATTENTION

NE PAS UTILISER UN NETTOYANT ABRASIF OU UN NETTOYANT QUI CONTIENT DES SOLVANTS. NE PAS VAPORISER DIRECTEMENT SUR LE THERMOSTAT.

Quick Start - Temperature, Modes & Fan



Selecting Your Desired Temperature and Mode

Press



or



to adjust temperature

Cool Setpoint

The Heat or Cool Setpoint is the temperature the room has to reach before heating or cooling will turn off.



Heat Setpoint



MODE or the MODE Icon



HEAT will allow only heat operation.

COOL will allow only cool operation.

AUTO will allow both Heat and Cool operation.

OFF - heating and cooling systems are turned off.



AUTO-CHANGEOVER MODE - Pressing the WARMER or

COOLER buttons in Auto mode will adjust <u>both</u> the heat and cool setpoints simultaneously. To adjust heat and cool setpoints individually, choose HEAT mode to adjust the heat setpoint and COOL mode to adjust the cool setpoint, then return to AUTO mode.

HEAT OR COOL MODE - Pressing the WARMER or COOLER buttons in Heat or Cool mode will adjust only the heat <u>or</u> cool setpoints.

Using the Fan Button

Press the FAN Icon



FAN ON fan runs constantly even in OFF Mode.

FAN AUTO fan only runs with a heating or cooling demand.



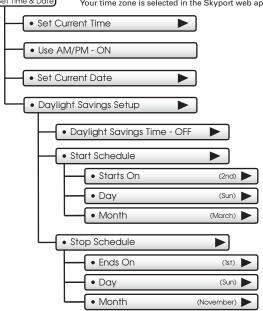


Quick Start - Set Time & Date





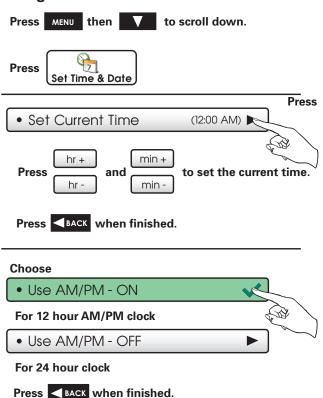
NOTE: When the thermostat is connected to a Skyport account, the Time & Date are automatically synchronized to the Skyport Cloud, including automatic Daylight Savings adjustments. Your time zone is selected in the Skyport web application.



Quick Start - Set Time & Date



Setting the Time



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Quick Start - Set Time & Date



Setting the Date



Press



to set the current month and year.

Press the day on the calendar



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27	28	29	30	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
1	2	3	4	5	6	7



Press BACK
when finished.

Daylight Savings Setup

Turn Daylight Savings

Adjust when Daylight Savings Time begins.

Adjust when Daylight Savings Time ends.

Press BACK

after making a change to a selection.

or the Home button when finished.



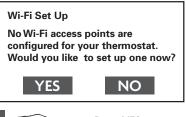


Quick Start - Connect to Wi-Fi



Connect to Wi-Fi (from initial start up)

When power is connected to the thermostat and it has not been configured to connect to a Wi-Fi Access point, the following message appears:





Press YES

Select the access point you wish to connect to from the list.



Enter the password for the Wi-Fi Access Point and press **NEXT**.



Select automatic setup and press NEXT.



When finished, a dialog box will appear confirming the successful connection to the local Wi-Fi Access Point.



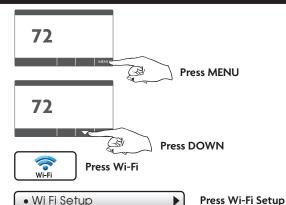
Select **OK**, then the Wi-Fi status page will appear. Upon closing of the Wi-Fi status page, you will be asked to join the thermostat to a Skyport account.



Select **YES** and follow the onscreen instructions to create a new Skyport account or to add the thermostat to an existing account.

Quick Start - Connect to Wi-Fi (from menus)





Select the access point from the list that you want to connect to.



Enter the password for the Wi-Fi Access Point and press **NEXT**.



Select automatic setup and press NEXT.



When finished, a dialog box will appear confirming the successful connection to the local Wi-Fi Access Point.



Select **OK**, then the Wi-Fi status page will appear. Upon closing of the Wi-Fi status page, you will be asked to join the thermostat to a Skyport account.



Select **YES** and follow the onscreen instructions to create a new Skyport account or to add the thermostat to an existing account.

Quick Start - Connect to Wi-Fi (from menus)



Although there is more than one way to create a Skyport account, the steps below illustrate creation from a browser.

If the thermostat is connected to the local Wi-Fi Access Point, but not yet joined to a Skyport account, you may join the thermostat to an account by doing the following:

Select **MENU** from the thermostat's home screen.



Scroll down



Select Skyport





Select Skyport Account and follow the onscreen instructions.



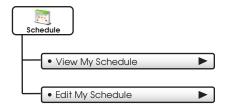
- 1. Open your browser to: https://JCI.skyportcloud.com
- 2. Select "Create account now"



Follow on screen instructions to create an account and add a thermostat to the Skyport account.

Main Menu Buttons - Schedule





Main Menu Buttons - Schedule





This thermostat features up to four programmable time periods per 24 hour day: Morning, Day, Evening, and Night. The start time for each time period is adjustable. The stop time for each time period is the start time for the next period.

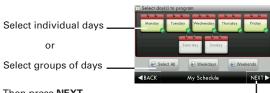
View My Schedule

Press a day of the week to view its settings. This may be repeated for each day.



Edit Mv Schedule

Press and select days to program



Then press **NEXT**

Continued

Main Menu Buttons - Schedule



• Edit My Schedule

(Continued)

Press and select a Time Period (Morning, Day, Evening, or Night) to edit.



Adjust Mode, StartTime, and Heat and Cool Setpoints to desired settings. The Time Period may also be Enabled or Disabled. Un-check the Enabled box for Time Periods you don't want to use. Press **DONE** when finished.



When you are finished editing the four time periods press

Review your program.

Press **SAVE** to keep your program.

Press **EDIT** to make further changes.



Main Menu Buttons - Smart Fan





Main Menu Buttons - Smart Fan





The fan may be programmed to turn on automatically for a specified period during the day.

Press to turn fan schedule on or off

- Smart Fan OFF
- Smart Fan ON



Set the minimum number of minutes the fan will run from the top of each hour. Set runtime to 60 minutes to be on continuously from StartTime to Stop time. (5 - 60 mins.)

• Start/Stop Times (7:00AM - 9:00PM) ▶

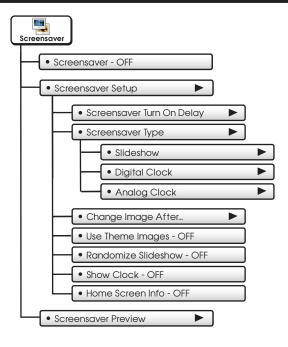
Set when the Smart Fan schedule will start and stop. For example, you may not want Smart Fan to run during sleeping hours.

• Days To Run Fan

Choose which days of the week Smart Fan will run.

Main Menu Buttons - Screensaver





Main Menu Buttons - Screensaver





The Screensaver allows you to create custom slideshows.

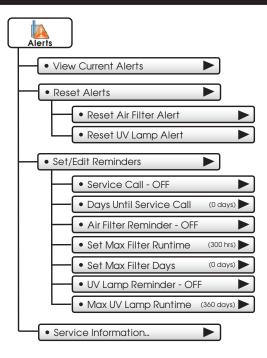
- Screensaver OFF Screensaver - ON Screensaver Setup Screensaver Turn On Delay (5m) How long after a button press for the Screensaver to appear, 1, 3, 5, or 30 minutes Screensaver Type (Slideshow) Slideshow, Digital Clock, Analog Clock Change Image After... 15, 30 seconds - 1, 5, or 10 minutes Use Theme Images - OFF Slideshow uses included Theme Images. Off or On Randomize Slideshow - OFF Shuffles slideshow photos in random order Show Clock - OFF Shows the time and date every 5 photos. Off or On Home Screen Info - OFF Shows the mode, setpoints, and temperature after every 10 photos. Off or On.
- Screensaver Preview

Press this button to preview your screensaver operation before returning to the Home Screen.

After the preview, press anywhere on the screen to return to the sub menu.

Main Menu Buttons - Alerts



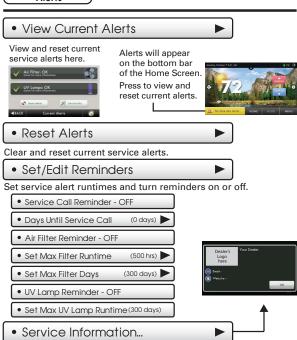


Main Menu Buttons - Alerts





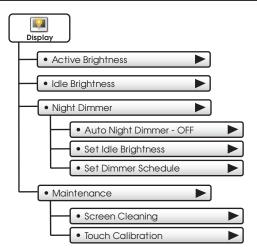
The alerts let you know when your system needs service.



View your service company's contact information.

Main Menu Buttons - Display





Main Menu Buttons - Display





The display brightness options may be adjusted in this menu.



You may select how bright the backlight is while the thermostat is active. The display is active for 3 minutes after last touch, it then goes Idle.



You may select how bright the backlight is while the thermostat is idle.

• Night Dimmer

You may dim the brightness of the screen at night.

Auto Night Dimmer - OFF

The screen can be set to dim automatically at night. Dimming the display can prolong the life of the backlight.

• Set Idle Brightness (20%)

Set the screen brightness for the Night Dimmer. When Night Dimmer is On, the display will go idle 8 seconds after last touch.



Set the schedule for the Night Dimmer.

Main Menu Buttons - Display



Maintenance



Maintenance allows you to clean and calibrate the touch screen.



Screen Cleaning Mode disables the touch feature for 15 seconds so the screen may be cleaned without altering any settings.

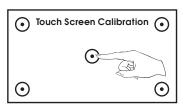


Use a soft cloth without solvents or abrasive cleaners

Touch Calibration

Under normal circumstances, the touchscreen should not need to be calibrated.

Touch and hold the center of the targets as they appear on the screen for 3 seconds.

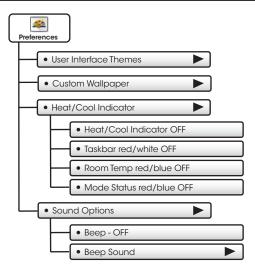


Press FINISH when done.

When calibration is complete, the thermostat will automatically restart and return to the Home Screen.

Main Menu Buttons - Preferences





Main Menu Buttons - Preferences





You may set the type of background that appears on the thermostat Home Screen.

• User Interface Themes (ocean)

This thermostat has several high quality background themes to choose from. **NOTE**: At 7pm, the background will change to an evening scene. At 7am it will return to a daytime scene.

Custom Wallpaper

You may choose your own background image by selecting a photo that you have uploaded from an SD memory card.

Heat/Cool Indicator

You may choose an enhanced indicator of the current status of the HVAC equipment.

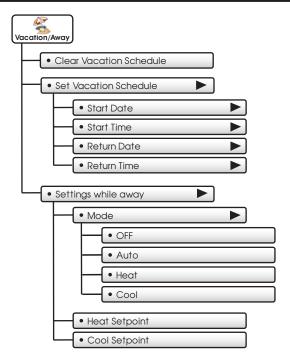
- Heat/Cool Indicator ON/OFF
- RoomTemp Red/Blue ON/OFF
- Taskbar Red/White ON/OFF
- Mode Status Red/Blue ON/OFF



Choose from different beep sounds.

Main Menu Buttons - Vacation/Away





Main Menu Buttons - Vacation/Away





Vacation or pressing the AWAY button, will use temporary, energy saving settings without changing the regular schedule. Pressing the HOME button will return the thermostat to normal comfort settings.

• Clear Vacation Schedule

Removes the stored vacation schedule.

Set Vacation Schedule

Set your Vacation Schedule.



Then press BACK



Start Time

(9:00 AM)

Select the time Vacation Mode will start

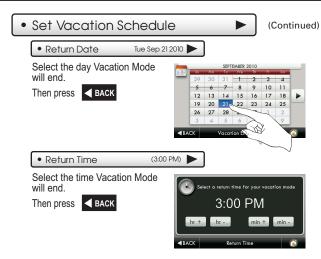
Then press **◀ BACK**



Continued >

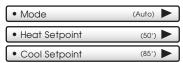
Main Menu Buttons - Vacation/Away





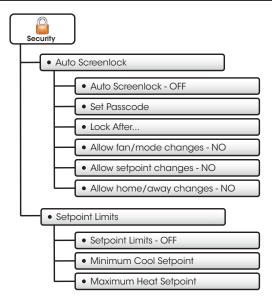
Settings while away

Select the desired Mode and setpoints to be used in Vacation/Away Mode.



Main Menu Buttons - Security





Main Menu Buttons - Security





Security settings may be set to limit or prevent changes to your thermostat.

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Auto Screenlock

- Auto Screenlock OFF
- Auto Screenlock ON
- Set Passcode (code not set)

Use keypad to enter and confirm passcode.



When the thermostat is locked, the bottom bar of the display will show:



NOTE: Code must be set

before Auto Screenlock

Press UNLOCK then enter passcode to access thermostat settings.

Lock After...

(5 m)

Set the time the screen will automatically lock after the last button press.

• Allow fan/mode changes - NO

Choose to allow fan/mode changes when Auto Screenlock is on.

• Allow setpoint changes - NO

Choose to allow setpoint changes when Auto Screenlock is on.

• Allow home/away changes - NO

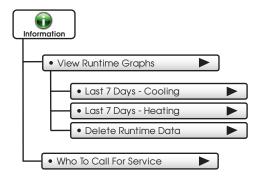
Choose to allow use of the Home and Away button when Auto Screenlock is on.

Setpoint Limits

Limits how high or low heating and cooling may be adjusted.

Main Menu Buttons - Information





Main Menu Buttons - Information





This button contains valuable service and system runtime information.

View Runtime Graphs Track your system's runtime/energy usage. Last 7 Days - Cooling Press the information icon to learn more about each graph *NOTE: The runtime graphs are updated at 12:00 AM each day. Press anywhere on the screen

Press to delete your current equipment runtime information.



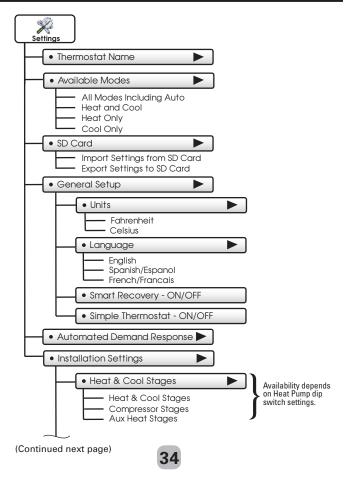
Your service company's contact information may be displayed here.

Delete Runtime Data

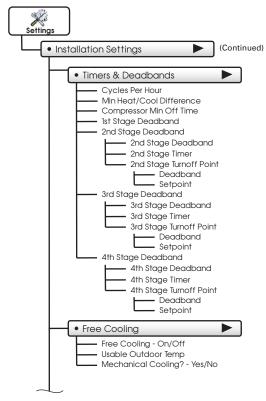


to return to the submenu.



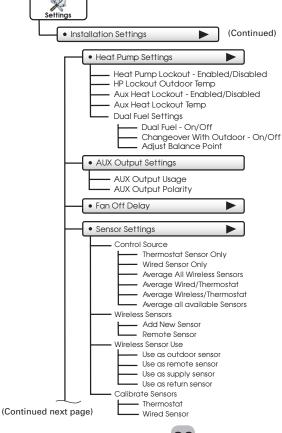




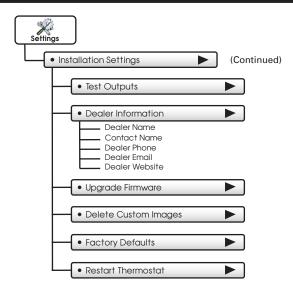


(Continued next page)













Thermostat heating and cooling options are found in this menu

Thermostat Name



Use keypad to name your thermostat. The name is displayed on the Home Screen.

(Up to 14 characters)

Name appears here



Available Modes



Choose the desired modes the thermostat will use: Heat, Cool, Heat & Cool, or Auto (All). For example, if you only have a heater, choose Heat, and only Heat & Off modes will be available. This will simplify the operation for the user.

SD Card



Import and export files to and from the thermostat. See the ColorDisplay Desktop App instructions for further details.

- Import Settings from SD Card

Upload files from ColorDisplay Desktop App or another thermostat

- Export Settings to SD Card
- recommended. To import and export files, the SD card must contain the same version of the firmware as the thermostat ColorTouch Assistant will keep the firmware current.

*NOTE: A 2GB SD card is

Export files from one thermostat and import them into others.

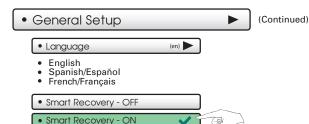
General Setup



Units

- · Fahrenheit (F)
- Celsius (C)





Smart Recovery turns on the heat before the Morning start time to bring the room temperature to the Morning setpoint at the start of the Morning time period. Please allow 4-8 days for Smart Recovery time to adjust. When used with a heat pump, electric strip heat will be disabled while Smart Recovery is active.



Turn on Simple Thermostat for the most basic user interface.

When SimpleThermostat is on, alerts will appear in the top bar of the main screen. Press on the top yellow alert bar to view alerts.



Note: When using the SimpleThermostat Home Screen; the program schedule along with the **HOME** and **AWAY** features are unavailable.



Automated Demand Response ►

Overview

Color Display thermostats support the handling of specific signals from the utility provider. The utility generated signals carry pricing information and/or setback actions that alter the comfort settings of the thermostat in order to reduce energy usage on demand. This is known as **Automated Demand Response** or ADR for short. You must register to participate in a utility sponsored program, if offered by your local utility, to take advantage of this feature.

SKYPORT CLOUD SERVICES

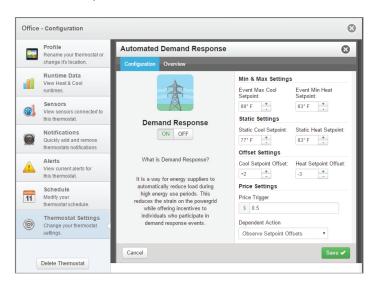
From the web application the user will select **Thermostat Settings** from the left column. Then the **Demand Response** button is selected.





The Demand Response configuration page, shown below, is where the thermostat is configured to respond to the energy provider's signals. It also sets operational parameters for the thermostat.

The left column of the ADR configuration page allows or prevents access by the utility. Here communication with the utility and your thermostat may be turned On or Off.





The right column of the ADR configuration page is where the occupant adjusts the operational parameters for ADR. The utility may send up to 3 types of ADR signals to Skyport. These are:

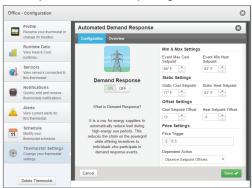
1) Pricing for the cost of energy, 2) An Offset to the occupants' comfort setpoints, and 3) a signal to enforce discrete or Static setpoints.

The Maximum Cooling Setpoint and Minimum Heating Setpoints for ADR events are adjusted here.

The Static Settings are applied when the utility sends a signal to allow the occupant to enforce their own discrete temperature settings during an ADR event.

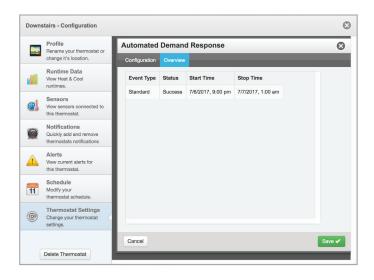
The Offset Settings allow the utility to modify the Cool or Heat setpoints by the value set here during an ADR event.

A Price Trigger setting allows the occupant to set the maximum cost of energy threshold. When this threshold is exceeded the Price dependent action is enforced. This Price Trigger and Dependent action is enforced independent of an ADR event, as long as the utility sends 'real-time' pricing.





Selecting the Overview tab of the ADR page will cause a summary of ADR events to be displayed.





Automated Demand Response ►

Utility and Program setup must be done at the Skyport Cloud Services account. From the thermostat Home Screen, press the 'Menu' button, then select 'Settings'.



From the above screen the 'Automated Demand Response' button is pressed.



By selecting ADR – On, the user can participate in ADR events triggered by their utility, or price dependent events.





Selecting the 'Price Dependent Action' button allows the user to determine what action is taken when the price rises above the set threshold.



In the above example; if the price threshold is exceeded, the thermostat will invoke the 'Offset Setpoints' configured for an ADR event until the event is over.

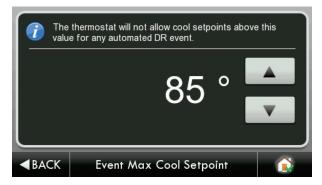
Please note that the Threshold price may only be set in the Skyport Cloud Services account.





The user may limit the maximum Cooling Setpoint.









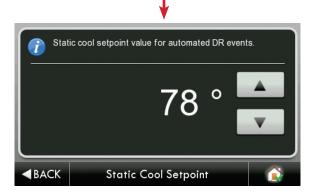
The user may limit the minimum Heating Setpoint.







The user may adjust the ADR Cooling 'static' Setpoint.







The user may adjust the ADR Heating 'static' Setpoint.







The user may adjust the ADR Cool offset. During an ADR event the cooling setpoint will be adjusted by the amount of degrees configured in this step.







The user may adjust the ADR Heat offset. During an ADR event the heating setpoint will be adjusted by the amount of degrees configured in this step.





When an ADR event is pending, and hasn't started yet, there will be a yellow leaf on the top bar. This will be accompanied by associated text as shown below.



During an ADR event there will be a green leaf on the top bar. This will be accompanied by associated text as shown below.





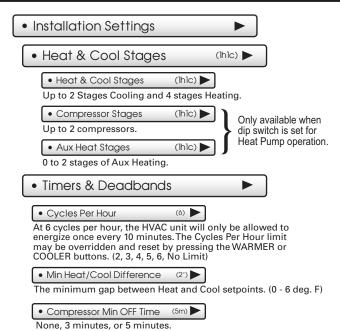
If a Warmer or Cooler button is pressed during an active ADR event, then the user is presented with this opt-out screen.



If a pricing triggered ADR event is enabled, there will be a green leaf on the top bar along with the actual cost of energy. This will be accompanied by associated text as shown below





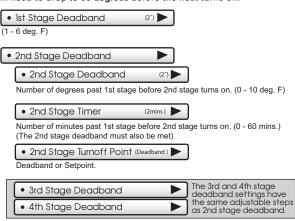






The Deadband is the number of degrees or minutes that the thermostat waits before it initiates the stages of heating or cooling.

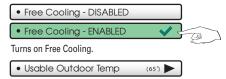
1st Stage Deadband Specifies the minimum temperature difference between the room temperature and the desired setpoint before the first stage of heating or cooling is allowed to turn on. For example, if the heat setpoint is 68° and the 1st Stage deadband is set to 2 degrees, the room temperature will need to drop to 66 degrees before the heat turns on.







Free Cooling requires additional dampers and duct work to be installed. Additionally, the thermostat is wired in a different manner for this feature to function properly. Before enabling this feature, please make sure these steps are completed.

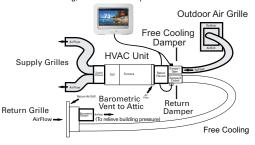


Free Cooling shuts off above this outdoor temperature. (40 - 80 degrees F)

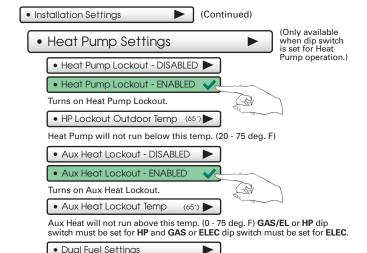


If you don't have a compressor, set Mechanical Cooling to "NO", Y1 will then be used to control the Free Cooling Damper(s) and Y2 will be disabled. If set to "YES", mechanical (compressor) cooling will be controlled by the Y2 terminal. (See page 67 for wiring diagram)

Mechanical air conditioning is turned on with a 2nd stage demand for cooling and the Free Cooling, outdoor air damper is closed.







This feature is for heat pump applications only.

This will only appear if the GAS/EL or HP dip switch is set for HP and the GAS or ELEC dip switch is set for Gas.

When Dual Fuel is ON, an outdoor temperature or, if Change With Outdoor is set to OFF a demand for third stage heat will be used to stop running the heat pump and switch to a fossil fuel source of heat. NOTE: Once the change to fossil fuel is made, the heat demand must finish with fossil fuel. Additional heat demands within 10 minutes will also use fossil fuel, regardless of outdoor temperature or stage demand.

- Dual Fuel ON/OFF
- Changeover With Outdoor ON/OFF

ON: Uses an outdoor sensor for changeover.

OFF: Uses a third stage heat demand for changeover.

Adjust Balance Point

Choose the temperature for changeover to fossil fuel. (0 - 60 deg. F)



Installation Settings

AUX Output Settings





Runs the fan for a short time after Cooling or electric strip heat turns off to increase system efficiency. (0 - 120 Secs.)



When a remote sensor is connected to the thermostat, the user may choose which sensor source is used to measure room temperature.

- Thermostat Sensor Only
- · Wired Sensor Only
- Average All Wireless Sensors
- · Average Wired/Thermostat
- · Average Wireless/Thermostat
- Average all available Sensors



The wireless sensor may be used as follows:

- Add New Sensor
- · Remote Sensor



The wired sensor may be used as follows:

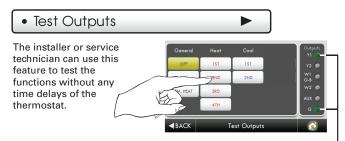
- · Use as an Outdoor sensor
- · Use as a Remote Sensor
- Use as a Supply Sensor
- · Use as a Return Sensor





The thermostat and wired sensor may be calibrated -7 to +7 degrees F.

- Thermostat
- Wired Sensor



With a 1st stage cooling call, Y1 and G are active



Dealer Information



A Dealer may enter their company contact information for the customer to use when they need service. This will appear when the "Who To Call For Service" button is pressed in the Information Menu.

Use the keyboard to enter your information.

Dealer Name
 Contact Name

Dealer Phone
Dealer Email
Dealer Website

Please use ColorDisplay Desktop App to

add Dealer's logo. (See page 69)



• Upgrade Firmware



Press to upgrade the thermostat firmware. The SD Card must be in the thermostat SD Card reader and contain the valid firmware. If an error message appears, confirm with the ColorDisplay Desktop APP that firmware is up to date or simply try reinserting the SD card.

If you are connected to Skyport Wi-Fi and you receive an Alert that new firmware is available, simply press the Upgrade Firmware button to upgrade wirelessly.

Note: Occasionally an update that requires a large amount of data is not possible to do wirelessly. In this case an update using an SD card will be required.

• Delete Custom Images



Press to delete the custom photos you uploaded to the thermostat.

Factory Defaults



Press to reset the thermostat back to the factory settings.

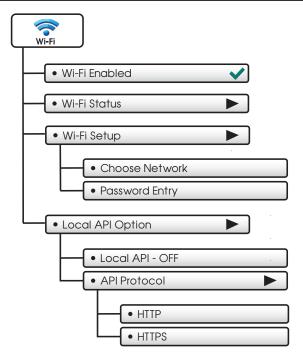
• Restart Thermostat



If needed, press here to restart the thermostat.

Main Menu Buttons - Wi-Fi





Main Menu Buttons - Wi-Fi







This option allows the wifi radio to be turned off or on.



It is here that you will find helpful information regarding the connectivity status of your thermostat, including the thermostat's ID.



• Wi-Fi Setup

Choose your network from the list and enter the network password.



C If your network does not appear in the list. hit the refresh button.



Local API Option

Turning on the local API allows 3rd party software to interface with your thermostat, such as a home automation system.

Main Menu Buttons - Wi-Fi



This is the default with the local API OFF.



To turn on the HTTP Local API select Local API

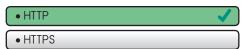


Press BACK to return to previous screen.

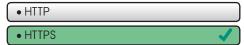
If a Secure API is preferred, then select API Protocol



Upon pressing API Protocol, the following screen will appear.



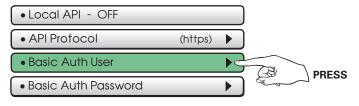
Then select HTTPS and press BACK



Main Menu Buttons - Wi-Fi



Upon pressing BACK, the screen will look like this.

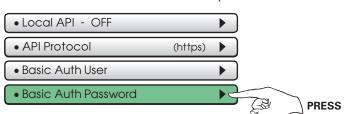




Select **Basic Auth User**, and enter the appropriate information on the screen below and press **DONE** to save.



Select Basic Auth Password as the next step.



Main Menu Buttons - Wi-Fi

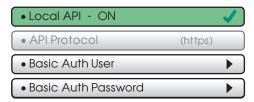


Basic Auth Password

Select **Basic Auth Password** and enter the appropriate information on the screen below and press **DONE** to save.



The last step is to turn the Local API as shown below.



Main Menu Buttons - Skyport





Skyport Account



Pressing this button will let you know if you are paired with a Skyport account. If not, then you may follow prompt and instructions to create an account and add the thermostat to the account.

Emergency Heat Johnson Controls Main Menu Buttons -





The Emergency Heat function is only available if your thermostat is set to control a Heat Pump.

To initiate the Emergency Heat feature, Press the Emergency Heat button. During Emergency Heat operation the thermostat will turn on the fan and auxiliary stages of heat when there is a demand for heat. The 1st stage of heating and all stages of cooling will be unavailable. To exit Emergency Heat, press the Emergency Heat button.



The ColorDisplay Desktop App



ColorDisplay Desktop App may be downloaded at no charge at:

http://jcithermostats.com/colordisplay/desktop-app/



Every time the user runs the ColorDisplay Desktop App software, it automatically connects to the Johnson Controls® ColorDisplay website in the background and updates the software and firmware (the operating system for touch screen) at no cost.

The ColorDisplay Desktop App allows you to use your computer to:

- · Upload photos for background and slideshow images
- · An alternative method to update thermostat firmware

The ColorDisplay Desktop App



Uploading Photos and Settings to your thermostat

When you are finished adding and editing photos and settings, click on **Save to SD**. When prompted, remove the SD card from the SD card reader on your computer.



At the thermostat:

Insert the SD card into the SD Card Slot.



Select the items to import into your thermostat then press NEXT



Your thermostat will automatically save your new photos and settings in its internal memory. When finished, you may remove the SD card. It is not needed for normal thermostat operation.



Remove and Replace the old thermostat

To install the thermostat properly, please follow these step by step instructions. If you are unsure about any of these steps, call a qualified technician for assistance.

 Intallation tools: Flat blade screwdriver, wire cutters and wire strippers.

- Make sure your Heater/Air Conditioner is working properly before beginning installation of the thermostat.
- Carefully unpack the thermostat. Save the screws, any brackets, and instructions.
- Turn off the power to the Heating/Air Conditioning system at the main fuse panel. Most residential systems have a separate breaker for disconnecting power to the furnace.
- Remove the cover of the old thermostat. If it does not come off easily, check for screws.
- Loosen the screws holding the thermostat base or subbase to the wall and lift away.
- Disconnect the wires from the old thermostat. Tape the ends of the wires as you disconnect them, and mark them with the letter of the terminal for easy reconnection to the new thermostat. Additionally, we recommend taking a photo with your phone of the connections for future reference.
- Keep the old thermostat for reference purposes, until your new thermostat is functioning properly.



Wire Connections

If the terminal designations on your old thermostat do not match those on the new thermostat, **refer to the chart below or the wiring diagrams that follow**.

Wire from the old thermostat terminal marked	Function	Install on the new thermostat connector marked
G or F	Fan	G
Y1,Y	Cooling	Y1
W1, W	Heating	W1/0/B
Rh, R, M, Vr, A	Power	R
С	Common	С
O/B	Rev. Valve	W1/O/B*
W2	2nd Stage Heat	W2
Y2	2nd Stage Cooling	Y2
W3	3rd Stage Heat	W3
OUT -	Outdoor Sensor	SENSOR
OUT +	Outdoor Sensor	SENSOR

^{*} O/B is used if your system is a Heat Pump.



Before you go any further, determine what your existing wiring and equipment situation is.

- A. If you have a **Heating only system** without Air Conditioning, the JCI thermostat will require 3 wires: R (24Vac), C (24Vac) and W (Heat). Most systems that only have Heating use very simple thermostats that require 2 wires: the R (24Vac) and W (Heat). The JCI thermostat requires 3 wires to the thermostat.
- B. If you have a single stage fossil fuel heater with air conditioning, the JCI model will require 5 wires for independent fan control. They are R (24Vac), C (24Vac), W (Heat), Y (Cooling), and G (Fan). You may connect only 4 wires, as instructed in the "Making 4 Wires Work When 5 Wires Are Required" section on page 75.

If there are only 4 wires present that are connected to the existing thermostat, there are at least 2 options available to connect the JCI thermostat:

- Use the 4 wires as instructed in the "Making 4 Wires Work When 5 Wires Are Required" section on page 75, and note that the fan will only operate with a Heating or Cooling demand.
- 2. Pull new thermostat wire from the HVAC equipment to the thermostat so that there are at least 5 wires available.
- C. If you have a multi-stage HVAC system comprised of a fossil fuel heater with air conditioning, the JCI thermostat will require the 5 wires mentioned above (R, C, W, Y, G) plus an additional wire for each additional stage of Heating or Cooling. You may reduce the 5 wire requirement to 4 if you give up independent fan control following the instruction in the "Making 4 Wires Work When 5 Wires Are Required" section on page 75.



D. If you have a heat pump without aux heat, the JCI model will require 5 wires: R (24Vac), C (24Vac), W1/O/B (Reversing Valve), Y (1st Stage Compressor), and G (Fan).

If you are short 1 wire, there are at least 2 options available to connect the JCI thermostat:

- Use the available wires as instructed in the "Making 4 Wires Work When 5 Wires Are Required" section on page 75 and note that the fan will only operate with a Heating or Cooling demand.
- 2. Pull new thermostat wire from the HVAC equipment to the thermostat so that there are at least 5 wires available.
- E. If you have a heat pump with aux heat, the JCI model will require 6 wires: R (24Vac), C (24Vac), W1/O/B (Reversing Valve), Y (1st Stage Compressor), W2 (Aux Heat), and G (Fan).

If you are short 1 wire, there are at least 2 options available to connect the JCl thermostat:

- Use the available wires as instructed in the "Making 5 Wires Work When 6 Wires Are Required" section on page 76 and note that the fan will only operate with a Heating or Cooling demand.
- 2. Pull new thermostat wire from the HVAC equipment to the thermostat so that there are at least 6 wires available.



Making 4 Wires Work When 5 Wires Are Required

If you would like to install the JCI thermostat using only 4 wires when 5 are required, follow the directions below. You will need a screwdriver along with a 3" long piece of thermostat wire to use as a jumper:

- 1. Make sure the power is off.
- Label and disconnect wires at the thermostat. Please note the color and corresponding wire designator with each color. For example: The R wire is red and the W wire is white and so on. You will need this information handy for the next step at the HVAC equipment.
- 3. At the HVAC equipment end of the thermostat wires (usually at the furnace), locate the terminals that the wires are attached to.
- 4. Remove the "G wire" from the terminal marked G.
- 5. Place the "G wire" on terminal C.
- 6. Place one end of the 3" long jumper on terminal G.
- 7. Place the other end of the 3" long jumper on terminal Y. Please note that there will be more than 1 wire on terminal Y.
- 8. When connecting the wires to the JCI thermostat, note that the wire that was previously connected to the G terminal of the old thermostat will now be required to be connected to the C terminal on the JCI thermostat. All other wires will be connected such that the connections on each end of the individual wires match terminal designations. For example: Connect the yellow wire on the thermostat end to the Y terminal on the thermostat. The yellow wire will be connected to the Y terminal on the HVAC equipment end also.



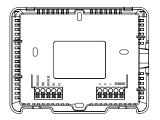
Making 5 Wires Work When 6 Wires Are Required

If you have a system that requires 6 wires, and you would like to install the JCI thermostat using only 5 wires, follow the directions below. You will need a screwdriver along with a 3" long piece of thermostat wire to use as a jumper:

- 1. Make sure the power is off.
- Label and disconnect wires at the thermostat. Please note the color and corresponding wire designator with each color. For example: The R wire is red and the W wire is white and so on. You will need this information handy for the next step at the HVAC equipment.
- 3. At the HVAC equipment end of the thermostat wires (usually at the furnace), locate the terminals that the wires are attached to.
- 4. Remove the "G wire" from the terminal marked G.
- 5. Place the "G wire" on terminal C.
- 6. Place one end of the 3" long jumper on terminal G.
- 7. Place the other end of the 3" long jumper on terminal Y. Please note that there will be more than 1 wire on terminal Y.
- 8. When connecting the wires to the JCI thermostat, note that the wire that was previously connected to the G terminal of the old thermostat will now be required to be connected to the C terminal on the JCI thermostat. All other wires will be connected such that the connections on each end of the individual wires match terminal designations. For example: Connect the yellow wire on the thermostat end to the Y terminal on the thermostat. The yellow wire will be connected to the Y terminal on the HVAC equipment end also.



The T9580 Thermostat Backplate



NOTE:

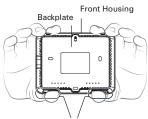
The backplate does not fully cover a full size vertical junction box. The ACC-WALLPLT touch screen wallplate or a single-gang, horizontally mounted junction box would be needed for that type of installation.

To remove the thermostat backplate: Using the Finger Pull Areas, pull the

Using the Finger Pull Areas, pull the front housing away from the backplate.



Look for these tabs to locate the pull areas



Pull out with thumbs in these areas

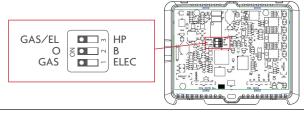
W3	3rd stage heat circuit	
W2	2nd stage heat circuit	
W1/O/B	1st stage heat circuit/reversing valve	
Y2	2nd stage compressor relay	
Y1	1st stage compressor relay	
G	fan relay	
R	24 VAC return	
С	24 VAC common	
SENSOR	remote/outdoor/supply/return sensor connections	

IMPORTANT: This thermostat requires both R (24 VAC Return) and C (24 VAC Common) be connected to the backplate terminals.



Explanation of Thermostat Dip Switches

Dip switches are located on the back of the thermostat





This dip switch configures the thermostat to control a conventional gas/electric system or a heat pump. If your system is anything other than a heat pump, leave this switch set for GAS/EL.*

*For some commercial heat pumps, this switch may need to be set for GAS/EL. Consult the commercial heat pump literature.



When the GAS/EL or HP dip switch is configured for HP, this dip switch (O or B) must be set to control the appropriate reversing valve. If O is chosen, the W1/O/B terminal will energize in cooling. If B is chosen, the W1/O/B terminal will energize in heating.



1. When GAS/EL or HP is set for GAS/EL:

This switch (GAS or ELEC) controls how the thermostat will control the Fan (G) terminal in heating mode. When **GAS** is chosen, the thermostat will not energize the Fan (G) terminal in heating. When **ELEC** is chosen the thermostat will energize the fan in heating.

2. When GAS/EL or HP is set for HP:

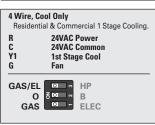
This switch (GAS or ELEC) defines the Aux Heat type. When <u>GAS</u> is chosen, the auxiliary heat will not be allowed to run during heat pump operation. When using a Dual Fuel system, set this switch for <u>GAS</u>. When <u>ELEC</u> is chosen, up to two stages of auxiliary strip heat will be allowed to run.

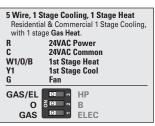


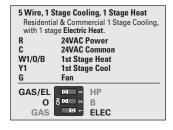
Sample Wiring Diagrams with Dip Switch Positions Conventional Heating and Cooling Systems

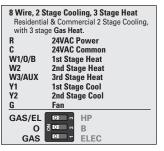








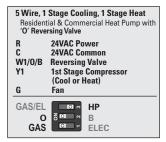


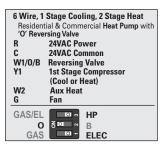


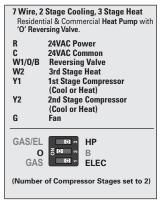


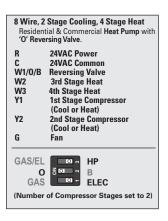
Sample Wiring Diagrams with Dip Switch Positions

Heat Pump Systems





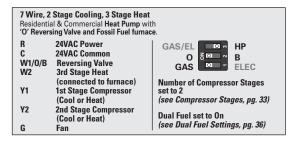


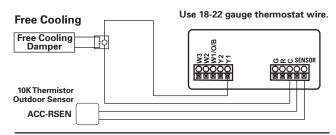




Sample Wiring Diagrams with Dip Switch Positions

Heat Pump Systems with Dual Fuel





Free Cooling utilizes the Y1 terminal for the operation of 1st stage cooling. If mechanical (compressor) cooling is also present, the mechanical cooling is connected to the Y2 terminal in this instance.

Free Cooling may be used with a Gas/Electric or Heat Pump system.

Temperature Sensor: ACC-RSEN Temperature Sensor 10K ohm sensor at 77F/25C. Negative Temperature Coefficient.

Troubleshooting



SYMPTOM: The thermostat touchscreen buttons are not responsive.
 CAUSE: The touch screen is out of calibration.

REMEDY: Remove the thermostat from the backplate. Push the thermostat back onto the backplate, while keeping your finger pressed firmly against the center of the touch screen, until the Calibration screen appears. Re-calibrate the touch screen. See Touch Calibration section (page 22).

• SYMPTOM: The display is blank.

CAUSE: Lack of proper power.

REMEDY: Make sure the power is on to the HVAC and that you have 24vac between $\bf R \ \& \ C$.

• SYMPTOM: The air conditioning does not attempt to turn on.

CAUSE: The cooling setpoint is set too high.

REMEDY: Lower the cooling setpoint or lower the cooling set-point limit. *See Setpoint Limits (page 29).*

• SYMPTOM: The heating does not attempt to turn on.

CAUSE: The heating setpoint is set too low.

REMEDY: Raise the heating setpoint or raise the heating set-point limit. See Setpoint Limits (page 29).

 SYMPTOM: When controlling a residential heat pump, and asking for cooling, the heat comes on.

CAUSE: The thermostat reversing valve dip switch is set for "B".

REMEDY: Set the reversing valve jumper for "O".

SYMPTOM: When calling for cooling, both the heat and cool come on.
 CAUSE: The thermostat equipment dip switch is configured for "HP" and the HVAC unit is a Gas/Electric.

REMEDY: Set the equipment dip switch for "Gas".

• SYMPTOM: Air handler control board fuse blows when thermostat is attached to backplate with power on, but does not blow until the thermostat is placed onto the backplate.

CAUSE: The Outdoor sensor and/or sensor wiring is shorted.

REMEDY: Check/replace Outdoor sensor and/or sensor wiring.





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Warranty



Three-Year Warranty -This Product is warranted to be free from defects in material and workmanship. If it appears within three years from the date of original installation, whether or not actual use begins on that date, that the product does not meet this warranty, a new or remanufactured part, at the manufacturer's sole option to replace any defective part, will be provided without charge for the part itself provided the defective part is returned to the distributor through a qualified servicing dealer.

THIS WARRANTY DOES NOT INCLUDE LABOR OR OTHER COSTS incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts or replacement parts. Such costs may be covered by a separate warranty provided by the installer.

THIS WARRANTY APPLIES ONLYTO PRODUCTS INTHEIR ORIGINAL INSTALLATION LOCATION AND BECOMES VOID UPON REINSTALLATION.

LIMITATIONS OF WARRANTIES – ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH THE LIMITED WARRANTY IS GIVEN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE MAY NOT APPLYTO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER.

ALL WORK UNDERTHETERMS OFTHIS WARRANTY SHALL BE PERFORMED DURING NORMAL WORKING HOURS. ALL REPLACEMENT PARTS, WHETHER NEW OR REMANUFACTURED, ASSUME ASTHEIR WARRANTY PERIOD ONLYTHE REMAININGTIME PERIOD OFTHIS WARRANTY.

THE MANUFACTURER WILL NOT BE RESPONSIBLE FOR:

- Normal maintenance as outlined in the installation and servicing instructions or owner's manual, including filter cleaning and/or replacement and lubrication.
- Damage or repairs required as a consequence of faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
- Failure to start due to voltage conditions, blown fuses, open circuit breakers or other damages due to the inadequacy or interruption of electrical service.
- Damage as a result of floods, winds, fires, lightning, accidents, corrosive environments or other conditions beyond the control of the Manufacturer.
- 5. Parts not supplied or designated by the Manufacturer, or damages resulting from their use.
- 6. Manufacturer products installed outside the continental U.S.A., Alaska, Hawaii, and Canada.
- Electricity or fuel costs or increases in electricity or fuel costs for any reason whatsoever including additional or unusual use of supplemental electric heat.
- ANY SPECIAL INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion of incidental or consequential damages, so the above may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

Technical Specifications



ColorDisplay Series Thermostat Controllers

Power Requirements		20 - 30 VAC 50/60 Hz, 4.8 VA @ 24V nominal.	
Output Rating		W1, W2, W3 = 0.2A max, 0.01A min, 3A inrush, 20 - 30 VAC Y1, Y2, G = 0.4A max, 0.01A min, 3A inrush, 20 - 30 VAC	
Local Temperature Sensor Type		Thermistor, NTC 10K @ 25C	
Remote Temperature Sensor Type		Thermistor, NTC 10K @ 25C	
Wire Size		16 AWG (100 ft max) to 24 AWG (36 ft max)	
Temperature Adjustment Range		35 to 99 deg F (2 to 36 degC)	
Accuracy		35 to 65 deg F +/- 3 degF, greater than 65 to less than 80 degF +/- 2 degF, 80 to 99 degF +/_ 3 degF, greater than 99 to 104 degF +/- 5 degF	
Deadband		Adjustable 1 to 6 deg first stage, 0 - 10 deg 2nd & 3rd stages	
Ambient Conditions	Operating	35 to 104 degF (2 o 40 degC), 5 – 95% RH non-condensing, 86 degF max dew point	
	Storage	-22 to 122 degF (-30 to 50 degC), 5-95% RH non-condensing, 86 degF max dew point	
Compliance		UL/cUL listed, file E107041, NEC Class 2	
Dimensions		4.0" H x 5.2" W x 1.1"D	
Shipping Weight		0.34 kg	

North American Emissions Compliance

Inited States

This equipment has been tested and found to comply with the limits for a Class B digital device juxuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when this equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area may cause harmful interference, in which case the users will be required to correct the interference at their own expense.

Canada

This Class (B) digital apparatus meets all the requirements of the Canadian Interference-Causing Equipment Regulations. Cet appareil numérique de la Classe (B) respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada